## POLICIES FOR EUREST CATERING AT SPIRIT

## Hours of operation

- Catering services are offered anytime between 6am-4pm Monday-Friday.
- Evening and weekend catering services requires a three day minimum notice.


## Service charges

- It is preferable that all food orders are received three days prior to your event.
-If food orders are placed later than three days before your event please call the Catering Department at 526-3587 to ensure all products are available.
- All ASAP orders placed the day of or after 3:00 p.m. for the next day will be assessed an extra \$20.00 service charge and subject to product on hand. Please call 526-3587 for any additional changes/add ons.
-All orders must be cancelled twenty four hours prior to the event by calling 526-3587 or you may be charged full menu price.
-All items delivered with the food will be picked up as soon as possible after the function.
- Please indicate what time we may pick up your catering order.
- Missing serving items will incur a replacement charge if not returned within twenty four hours.
- Servers are available at a rate of $\$ 20.00$ per hour per server. We recommend one server for every 20 plated meals.
- All listed prices are subject to the appropriate Kansas sales tax for the county in which they are delivered.


## Linens, Tableware, and Utensils

-Disposable dinnerware is used on all events unless specified otherwise.
-China, flatware and glassware service is available at a charge of $\$ 2.50$ per guest.
-Table linen rental is $\$ 2.00$ each and table skirting is $\$ 2.00$ per skirt.

## Special Requests (specialty cakes, bbq menus, fried chicken, fresh fish \& steaks)

- All special food requests need a three day lead time to ensure that all product is available and on site.
-Groups of fifty or more require a three day lead time to ensure product availability.
- Please specify on your CaterTrax order form of any special dietary needs or call the Catering Department at 526-3587.


## The following information is needed with all orders

- Event form number (Visits/Meetings/Catering Orders Form) (Required)
- Name of guest placing order
- Approving manager name
- Name of contact where order is to be delivered
- Contact phone number
-Delivery location(building number, floor, post location, room number)
- Beginning and end time of event
- Delivery time
- Date of event
- Credit card
-Equipment pick up time (after event is over) (Note in Special Instructions if specific time is requested


## Delivery

- For all delivery orders totaling $\$ 200.00$ or less a $\$ 10.00$ delivery fee will be charged.
-For all delivery orders over \$200.00 a 5\% delivery charge will be applied not to exceed \$25.00.
-All off-site deliveries will be charged \$25.00.
-All prices and menus are subject to change depending on product availability. Our menu is a guide of suggestions, if there is something specific you had in mind please call us and we will be glad to help design a menu for you! Catering Office: 526-3587

