



Mobile Ordering- Frequently Asked Questions

Dining Services

How do I sign up for Mobile ordering?

There are 3 locations where you can find the app.

1. Click on the following link in your cell phone's browser EatAtPG.com
2. Scan the QR code on the mobile ordering marketing located in your Site Café.
3. If you are using a P&G issued iOS device, you can click on the "web" tab and select "Mobile ordering" from the list.

All three of these links will take you to a splash page that shows the locations where Mobile Ordering is currently available.

- If you generally stay at one site, you can click on that site and then add the location to your home screen or save as a bookmark.
- If you visit multiple locations you can add the splash page to your home screen or save as a bookmark.

Can I use my P&G credentials when setting up my account?

For security purposes please do not use your P&G credentials when setting up your account.

What can I order online?

You are able to order from any station where we also provide Kiosk ordering in the Café (e.g. Grill & Deli). The specials may differ between mobile and kiosk ordering.

Can I order a drink with my food?

Yes you may order a drink by itself or as a combo as you walk through the Mobile ordering menu. The cup will be provided when you pick up your food. Bottled beverages, juice and other options are still available in the café, but cannot be ordered online.

Where do I pick up my order?

Your order will be available in the café at the time you indicated. You will pick up the order from the station you ordered from (e.g. "grill" or "deli"). The pickup location will be highlighted by "Mobile Ordering" signage and your order will have a receipt with your name attached to it. Also it will include any sides you ordered as well as a cup if you ordered a fountain beverage.

Who do I contact if I need help or have feedback about Mobile ordering?

Please contact your local site Dining Manager, or you can reach :

Chad Rogers
Dining Services
513.260-6543
Email: chad.rogers@compass-usa.com

